



Customer Notice (Immediate Release)

28 March 2011

Lloyds TSB Bank plc Statement on Internet Website

Lloyds TSB Bank plc Hong Kong Branch (LTSB) has been advised by the Commercial Crime Bureau (CCB) of the Hong Kong Police Force of a fraudulent website with an internet domain name <http://messifanclub.co.cc/security-lloyds/online.lloydstsb.co.uk/customer.ib.sdBlogon/index.htm> . LTSB would like to alert its customers of this fraudulent website and this website is NOT authorized by LTSB.

LTSB would like to advise that the said website has no affiliation or connection whatsoever with LTSB and/or the Lloyds Banking Group, nor any of its subsidiaries. LTSB does not accept any responsibility for the website or the content thereof.

LTSB would like to stress that the LTSB's official website is working properly. LTSB would like to recommend customers that our official websites are:

Lloyds TSB Asia:

<http://www.lloydstsb-asia.com/>

Lloyds Banking Group:

<http://www.lloydsbankinggroup.com/>

Lloyds TSB UK:

<http://www.lloydstsb.com/>

Lloyds TSB would also like to remind our customers that we will never ask for your internet or telephone banking user ID, password or memorable information by email.

As advised by the CCB, this matter is now under the investigation by the Police. LTSB has also reported this matter to the Hong Kong Monetary Authority. Any customer who has provided his or her personal information to the fraudulent website or has conducted any financial transactions through the fraudulent website should promptly report the matter to the Police and / or call LTSB's Customer Service Hotline at +852 2847 3111.

The End