



# Lloyds TSB

Updated on 15<sup>th</sup> December, 2009

## **Important Notice on Email Communication**

At Lloyds TSB, we believe that it is vital to constantly improve the protection to our customers, staff and the Bank, against the threat of fraud, leak of confidential information and potential misuse via email contact.

For those customers who find it more convenient to communicate with us by email, the Bank will be adopting a secure email method for all email correspondence, known as 'Voltage', over the coming weeks.

The system will ask you to input a password each time you receive and open any emails from us. The password must be kept safe and thereafter you should experience little difference to most other methods of email communication.

If you have any queries, please do not hesitate to contact us:

### **Hong Kong/Singapore**

(852) 2847 3111/(65) 6416 2848 or email [customerservice@lloydstsb.com.hk](mailto:customerservice@lloydstsb.com.hk)